

Sele Medical Practice
Patient Reference Group
Friday 19 August 2016 at 10.30 a.m.
Notes of the meeting

Present: Derek Bramley (DB), Jean Elphick (JE), Michael Elphick (ME), Joan McFarlane (JM), Sheila Dance (SD), Bob Potter (BP), *Anne Brooks (AB)*

Apologies: Leanne Dotchin (LD), Elizabeth Fish (EF), Jean Hensby (JH), David Clegg (DC), Tom Frost (TF), Stephen Prandle (SP), Kerri Tron (KT)

Apologies/welcome to any new members

Apologies noted above. Unfortunately, no GP was available to attend. New member, KT, offered her apologies.

David Clegg has tendered his resignation from the group due to other commitments.

Notes of the last meeting (Wednesday 11 May 2016)

These were agreed as a true record.

Lorraine Oliver is to be chased to arrange a walk before winter – AB

Extended Hours Change

A proposal to change the pattern of extended hours offered by the surgery had been circulated in advance of the meeting and some feedback had been received from group members which was broadly supportive.

Discussion took place about the impact of the proposed change and the reasons for the request, which hinge mainly around GP recruitment/retention.

A formal request to alter has been submitted to NHS England which is awaiting a response.

HGH Elderly Care/Ambulatory Care

As part of the Vanguard project, Northumbria is considering extending the availability of the elderly assessment/ambulatory care service which would likely avoid some patients having to be transported to NSECH (Northumbria Specialist Emergency Care Hospital - Cramlington)

Education Sessions/Newsletter

The August edition of the newsletter has been distributed.

The next education session, Women's bladder and other problems, is to be given by Dr Gold on Tuesday 13 September at 7pm.

It was noted that the Dementia Friends session had, disappointingly, been poorly attended.

Any other business

SD reported that her family had experienced difficulty in finding NSECH and requested that direction be provided. (These are now available at reception, having been obtained from Hexham Hospital).

JE mentioned that other practices appeared to have visiting consultants for cardiology and ENT. It was noted that Sele hosts a nephrology clinic and Burn Brae hosts a neurology clinic.

DB reported that he is to attend a meeting about Audit Engagement at Choppington in September. He would report back to the group.

DB is to stand for election as governor of the North East Ambulance Service.

BP reported that he was aware of a situation which saw a disabled 80 year old man discharged from NSECH, having been taken by ambulance, in the early hours of the morning, which required him to find and fund a taxi for the return journey.

Next meeting Wednesday 9 November 2016 at a time to be agreed, likely 4pm